

P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000 www.dca.ca.gov/bsis



# INFORMATION ABOUT LICENSING

# ALARM COMPANY OPERATOR/LOCKSMITH/PRIVATE INVESTIGATOR/ PRIVATE PATROL OPERATOR/REPOSSESSION AGENCY

This packet contains information about obtaining the above licenses, descriptions of required qualifications, and license application forms. If you apply for more than one type of license, you must complete a separate set of forms for each license. It is the policy of the Bureau of Security and Investigative Services to provide equal licensing opportunities for all persons without regard to race, color, religion, sex, national origin, disability, age, creed, marital status or sexual orientation.

The Bureau of Security and Investigative Services licenses and regulates alarm company operators, locksmiths, private investigators, private patrol operators and repossession agencies in California under the provisions of the:

- California Business and Professions Code
   Division 1, Section 100 et seq.
   Division 1.5, Section 475 et seq.
   Division 3, Chapters 8.5, 11, 11.3, 11.5, and 11.6
- California Code of Regulations (formerly California Administrative Code)
   Title 16, Chapter 7

No person may engage in the business of private investigator, private patrol operator, alarm company operator, locksmith or repossession agency in California without obtaining the proper license from this Bureau. Any person who operates without a license, unless exempted, or who represents himself or herself to be licensed and is not licensed, is guilty of a misdemeanor, which is punishable by a fine and/or imprisonment. Licensing laws and regulations are subject to change. Applicants are responsible for staying informed of legislative or regulatory changes which may affect the status of their application. If any such changes affect the status of an application after it has been filed with us, the applicant will be notified.

## GENERAL QUALIFICATIONS FOR LICENSURE

Each person listed on the application (owner, partner, corporate officer, qualified manager) is required to meet certain general qualifications regarding fitness for licensure.

The person who will be in active charge of the business for a locksmith is referred to as the manager. Each company license must have one person designated as the manager. The manager may be an owner, partner, or corporate officer. The person who will be in active charge of the business for a private investigator, private patrol operator, alarm company operator, or repossession agency is referred to as the qualified manager or qualified certificate holder. Each company license must have one person designated as the qualified manager and the person must meet the general license qualifications as well as more specific qualifications regarding age, experience and examination. The qualified manager may be an owner, partner, corporate officer or any other person meeting the requirements for qualified manager.

If a denial of licensure is based on a previous criminal act by the applicant, the crime or act must be substantially related to the qualifications, functions or duties of the business or profession for which the application is made. A criminal history check is made on all applicants. The director may deny a license if any person listed on the application as owner, partner, corporate officer or qualified manager have done any of the things listed below:

- Been convicted of a crime. Any conviction of any crime or plea of nolo contendere, even if the conviction was dismissed under Penal Code Section 1203.4, must be disclosed on the application.
- Committed any act involving dishonesty, fraud or deceit with the intent to substantially benefit himself or herself, or injure another.
- Committed any act which, if done by a licensee of the business or profession in question, would be grounds for suspension or revocation of the license.
- Knowingly made a false statement of fact required to be revealed on the license application.
- Has a license which is under suspension.
- Been refused a license or had a license revoked, or been an officer, partner or manager of any business that has been refused a license or had a license revoked by the Bureau.
- While unlicensed, committed, or aided and abetted the commission of, any act for which said license is required.

**For alarm company applicants only:** If there is a conviction of unlicensed activity or aiding and abetting, a license will not be issued unless at least one year has lapsed since the date of the conviction. Other provisions may apply depending on the type of license. Evidence of rehabilitation may be submitted with the application for consideration by the Bureau.

# GENERAL REQUIREMENTS – QUALIFIED MANAGER (for private investigator, private patrol operator, alarm company operator and repossession agency)

The person who is designated as the qualified manager must meet these general requirements in addition to more specific requirements listed further in this package:

- Be at least 18 years of age.
- Have the required experience in the work for which the license is sought.
- Attain a passing score on the written examination.

If you have previously passed the examination for the same type of license you are applying for now and hold a valid license/certificate, you do not have to retake the examination if you fall within the following categories:

- Private investigator and private patrol operator: If you have been shown on Bureau records as the qualified manager for the same type of business licenses within the past year.
- Alarm company operator and repossessor: If you have a current qualification certificate.

# SPECIFIC REQUIREMENTS – QUALIFIED MANAGER (for private investigator, private patrol operator, alarm company operator and repossession agency)

Each person who will be the qualified manager for a license must meet the experience requirements as listed below:

## **Alarm Company Operator**

At least two years (2,000 hours each year) of compensated experience totaling not less than 4,000 hours in alarm company work, or the equivalent thereof.

Qualifying experience is compensated alarm company work performed for a licensed company as a registered alarm company employee (ACE).

Experience gained as an unregistered agent will not be accepted.

# **Private Investigator**

At least three years (2,000 hours each year) of compensated experience totaling not less than 6,000 hours in investigative work, including persons employed in the following capacities:

- 1. Sworn law enforcement officers possessing powers to arrest and employed by agencies in the federal, state, or local government agencies.
- 2. Military police of the United States armed forces or the National Guard.
- 3. An insurance adjuster or their employees subject to Chapter 1 (commencing with Section 14000) of Division 5 of the Insurance Code.
- 4. Persons employed by a private investigator who is duly licensed in accordance with their chapter.
- 5. Persons employed by collection agencies, and persons employed by repossessors duly licensed in accordance with Chapter 11 (commencing with Section 7500), only to the extent that those persons are routinely and regularly engaged in the location of debtors or the location of personal property utilizing methods commonly known as "skip tracing." Only that experience acquired while performing skip tracing duties shall be credited toward qualification to take the examination.
- 6. Persons duly trained and certified as arson investigators and employed by a public agency engaged in fire suppression.
- 7. Persons possessing an associate of arts degree in police science, criminal law or justice from an accredited college shall be credited with 1,000 hours of experience in investigative work.
- 8. Persons possessing a law degree or proof of a four-year course in police science, criminal justice, or criminal law shall be required to have at least two years (4,000 hours) of experience in investigation work.

The following activities *will not* be accepted as qualifying experience:

- 1. Experience gained as an independent contractor.
- 2. The serving of legal process or other documents.
- 3. Activities relating to the search for heirs or similar searches which involve only a search of public records or other reference sources in the public domain.

- 4. The transportation or custodial attendance of persons in the physical custody of a law enforcement agency.
- 5. The provision of bailiff or other security services to a court of law.
- 6. The collection or attempted collection of debts by telephone or written solicitation after the debtor has been located.
- 7. The repossession or attempted repossession of personal property after that property has been located and identified.

#### Locksmith

No experience required.

# **Private Patrol Operator**

At least one year of compensated experience totaling not less than 2,000 hours as a patrolman, guard or watchman, or the equivalent thereof.

# **Repossession Agency**

At least two years (2,000 hours each year) of compensated experience totaling not less than 4,000 hours either:

 As an employee of a licensed repossession agency in the state during the five years preceding the date application is filed

#### OR

• With experience in recovering personal property sold under a security agreement within this state.

If you worked for a licensed repossession agency, you must have been registered as a repossession agency employee (RAE) to claim the experience.

## FORMS REQUIRED FOR LICENSE APPLICATION

The following is a description of each type of form that must be included with your application. All required forms must be completed and submitted to the Bureau with the appropriate fees before the application will be processed. If "fee required" appears by the form number, see the attached Schedule of Fees for the amount. The attached checklist on page 9 also lists the forms required for each type of license. Please check your completed application package against this list before sending it to us.

The following items may affect the time required to issue your license: incomplete application forms; incorrect or nonpayment of fees; passing the examination; the Department of Justice and Federal Bureau of Investigation's response time on criminal history checks; and the time required to verify application information.

All applications are processed on a first-come, first-serve basis. Please allow a minimum of four weeks before contacting the Bureau about the status of your application.

## **Application for License** (Form 31A-4) (fee required)

A separate application must be filed for each type of license and for each entity applying for a license. For example, if you want a license as a sole owner in addition to having the same type of license in partnership with someone else, you must file two separate application packages.

If you change the type of ownership/entity after filing an application or after becoming licensed, you must submit a new application with the appropriate fees. For example, if you apply and become licensed as sole owner and later decide to form a partnership or corporation, you must apply for a new license. Licenses are not transferable or assignable to new entities, and a change in ownership constitutes a new entity.

Business address: You may not list a post office box or mailbox service as the address of record unless mail delivery to the physical location of the business is not possible or the principal place of business is located in your personal residence. If you list a post office box or mailbox service, include an explanation for doing so with your application and give the physical location/address of the business.

## **Personal Identification Form** (Form 31A-9) (no fee)

Each person listed on the Application for License as an owner, partner, corporate officer and/or manager of the business must complete one of these forms. Qualified manager applicants for alarm companies or repossessors who do not have a current qualification certificate are to complete Form 31A-26.

Two photographs of the person named on the form, 1 ½" x 2" in size and of passport quality taken within the past year, must be attached to each Personal Identification Form. Polaroids will not be accepted. Any person who knowingly falsifies photographs required for licensure is guilty of a felony.

If the applicant has ever been convicted of a crime, it must be disclosed on this form along with an explanation of the circumstances. A conviction dismissed under Section 1203.4 of the Penal Code or a plea of nolo contendere must be disclosed.

The director may deny a license if the crime or act is substantially related to the qualifications, functions, or duties of the license for which application has been made. The director may also deny a license if a false statement is made on the application.

# **Application for Qualification Certificate** (Form 31A-26) (fee required)

This form is to be completed only by those persons applying for examination to become a qualified manager for a repossession agency or alarm company. If you already have a current qualification certificate you are not required to complete this form or pay the fee. After passing the examination, and successful completion of other requirements, a qualification certificate (separate from a company license) will be issued to you.

Two photographs of the person named on the form,  $1 \frac{1}{2}$ " x 2" in size and of passport quality taken within the past year, must be attached to each Application for Qualification Certificate. Polaroids will not be accepted. Any person who knowingly falsifies photographs required for licensure is guilty of a felony.

If you have ever been convicted of a crime, it must be disclosed on this form along with an explanation of the circumstances. A conviction dismissed under Section 1203.4 of the Penal Code or a plea of nolo contendere must be disclosed.

The director may deny a qualification certificate if the crime or act is substantially related to the qualifications, functions, or duties of the certificate for which the application has been made. The director may also deny a certificate if a false statement is made on the application.

## **Fingerprint Cards are Rarely Acceptable**

<u>CALIFORNIA RESIDENTS:</u> Effective July 1, 2005, the Department of Justice (DOJ), with rare exceptions, will only accept electronically submitted (Live Scan) fingerprints for criminal background checks related to employment, licensing, certification, etc.

Applicants who do not have reasonable access to Live Scan or have a justifiable reason to submit their fingerprints on a fingerprint card may apply for an exemption. Submit a "Request for Exemption from Mandatory Electronic Fingerprint Submission Requirement" form with your application and fingerprint card. This form is available at http://ag.ca.gov/publications/bcii9004.pdf.

To ensure timely processing of applications, as of June 1, 2005, the Bureau of Security and Investigative Services (BSIS) will accept fingerprint cards from California applicants only if they qualify for the exemption mentioned above.

<u>NON-RESIDENTS:</u> Out-of-state applicants will be deemed to lack reasonable access to Live Scan. Accordingly, hard fingerprint cards for such individuals will not be subject to the limitations described above.

# **Live Scan Fingerprinting**

Live Scan is a system for the electronic submission of fingerprints and the subsequent automated background checks and responses.

Live Scan is easy to use. Simply go to the nearest Live Scan station to have your fingerprints submitted to the DOJ and FBI. Pay the Live Scan Operator the \$32 DOJ fingerprint processing fee and the \$24 FBI fingerprint processing fee.

#### **Live Scan Sites and Forms**

You may visit the Bureau's Web site at "www.dca.ca.gov/bsis" to link to the Live Scan sites and/or Live Scan form to be used by the Bureau's applicants. You may also call the Bureau at 916-322-4000 to request a form and/or referral to Live Scan site in your area.

#### **Certificate in Support of Experience** (Form 31A-8) (no fee)

This form must be completed for all persons applying for examination as a qualified manager for private investigator, private patrol operator, alarm company operator or repossession agency. All qualifying experience must be certified on this form by someone other than the applicant. A separate form is to be used by each person who is certifying experience and for each employer. All military qualifying experience must be supported by a copy of the applicant's DD-214 or Performance Evaluation Report. Additional support of experience may be required as requested by the chief. One year of experience is considered to be a minimum of 2,000 hours of compensated time in the required field.

**For Private Investigators Only:** Applicants wishing to use education in lieu of practical experience must submit a copy of their college transcripts.

For Private Investigators: Only employers or their designated agent may certify the investigative experience obtained by the applicant. An employer who is a licensee shall respond in writing within 30 days to an applicant's written request for certification of work experience as an employee and either provide the certification or the reason for denial. If the licensee fails to respond to the applicant, the applicant must notify the Bureau in writing, under penalty of perjury, that the applicant is unable to obtain the required written response. After this procedure has been followed, the Bureau may require the licensee to submit all relevant employment records maintained regarding the applicant for evaluation in substantiating the applicant's employment experience.

## **Request for Authorization of Business Name** (Form 31A-12) (no fee)

Business may not be conducted under a fictitious or other business name unless written authorization is received from this Bureau.

You should wait for your license to be issued before incurring expenses related to the use of the name, e.g., stationery, business cards, advertising, telephone listings, etc. Approval of a corporate name by the Secretary of State **does not** mean the name will be automatically approved as a business name by the Bureau.

Submit the Request for Authorization of Business Name form with your application; it will not be processed before receipt of your application and fees. List business names to be considered in order of preference. Name approval or disapproval is not available by telephone. Applicants who have already passed the required examination will be notified of name approval or disapproval after review and acceptance of the application. New applicants will be advised of name approval or disapproval with notification of passing the written examination.

**Locksmiths:** Applicants will be notified of name approval or disapproval after review and acceptance of the application.

# **Branch Office Registration Application (Form 31A-11) (fee required)**

This form is required only if you intend to conduct business from locations other than the principal place of business. A separate form is required for each branch location. If you intend to have branch offices, contact the Bureau for an application form.

**Exception:** A repossession agency cannot have a branch office; a separate license application and fees must be filed for each location.

## REQUIRED FOR LICENSE APPLICATION

#### **Corporate Applicants Only**

If a corporate application is filed and Articles of Incorporation or the Statement and Designation as a Foreign Corporation are already filed with the Secretary of State, a copy of the **endorsed** articles should accompany the application. Approval of the corporate name by the Secretary of State does not mean the name will be automatically approved as a business name by the Bureau.

Endorsed Articles of Incorporation or the Statement and Designation as a Foreign Corporation are required before a corporate license is issued.

## ADDITIONAL REQUIREMENTS

## Private Investigator - Insurance Requirement

All private investigators who carry a firearm or provide armed bodyguard services incidental to an investigation must maintain an insurance policy which provides minimum limits of insurance of \$500,000 for any one loss due to bodily injury or death and \$500,000 for any one loss due to injury or destruction of property. After your license is issued, the policy must be available for review upon request by the Bureau.

## **Private Patrol Operator – Insurance Requirement**

All private patrol operators who employ security guards who carry a firearm as part of their duties must maintain an insurance policy which provides minimum limits of insurance of \$500,000 for any one loss due to bodily injury or death and \$500,000 for any one loss due to injury or destruction of property. After your license is issued, the policy must be available for review upon request by the Bureau.

#### **EXAMINATION**

Examinations are designed to determine proficiency of the applicant to engage in the business for which the license is required.

In order to be considered for examination, the Bureau must receive the completed application and appropriate fee(s).

After your application is approved, your name and address will be sent to Experior. Experior will mail you candidate handbook and study materials. Upon receipt of this information you can call the phone number provided to you in the handbook and schedule the date, time and location of your examination.

Experior has ten (10) locations in California and are open Monday through Saturday.

Examinees requiring special testing arrangements due to a physical or mental impairment must submit a request to the Bureau for such arrangements. This request must be in writing and include supporting documentation from a physician or other qualified professional.

#### REEXAMINATION

If you do not pass the examination or if you did not take the examination after Experior scheduled you, you may apply to be tested at a later date. You must submit a written request or an application for reexamination (form is attached to your results notice) and the appropriate fee. You will receive the candidate handbook and study materials from Experior. Once you receive this information you can schedule an appointment with Experior to take the exam.

#### ABANDONMENT OF APPLICATIONS

If you do not complete the license application process within one year after your application is filed or you do not pass the examination within a one-year period after becoming eligible, the application is considered abandoned. The date your application will be considered abandoned is included in your examination scheduling letter. If your application expires and you still want a license, you must submit a new application and fees. An application submitted after the abandonment date will be treated as a new application.

#### FINAL STEPS IN THE LICENSING PROCESS

When all requirements are met for licensing, including the requirements for the qualified manager, you will be notified to send the following items:

- License fee, if not already paid (see Schedule of Fees).
- Any additional information needed to complete the application.
- For applicants who applied as a corporation: Articles of Incorporation or Statement and Designation as a Foreign Corporation, if not already submitted.

## LICENSE/CERTIFICATE RENEWAL

After a license/certificate is issued, it is subject to renewal as prescribed by law. The expiration date is shown on your license or certificate. If you do not renew on time, delinquent penalties and reinstatement periods apply as prescribed by law. It is the practice of the Bureau to send an application for renewal before the license or certificate expiration date; however, it is your responsibility to renew your license or certificate on time if you do not receive your renewal application.

## **ANY QUESTIONS?**

If you have questions about the licensing process or about completion of your application you may write to the Bureau or call the number listed below.

Bureau of Security and Investigative Services P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000

Although every effort has been made to assure the accuracy of this information packet, it does not have the force and effect of law, rule or regulation. Should any difference or error occur, the law will take precedence.



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#### BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

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## APPLICATION FORMS CHECKLIST

This form is for your use only. Please do not send it to the Bureau with your application. Your application package must include each form listed for your type of license and the correct fees.

# APPLICATION AND FINGERPRINT PROCESSING FEES ARE NON-REFUNDABLE.

Find the heading for the type of license you are applying for and check off each form that you have completed. If there is a fee requirement, find the amount on the Schedule of Fees and write it on the checklist. When all forms for your type of license are checked off and all the fees are listed, total the fees and submit them with the forms to the Bureau. Make checks payable to the Bureau of Security and Investigative Services.

## ALARM COMPANY OPERATOR / REPOSSESSION AGENCY

If you do not have a qualified manager who already has a current qualification certificate, you must also send the forms listed for the qualified manager. If you are applying only to become certified as an alarm company qualified manager or a repossessor qualified manager, do not complete these forms – see forms list for qualified manager.

	Application for License (Form 31A-4)	Fee \$
	Personal Identification Form (Form 31A-9) One form and two photographs for each owner, partner, corporate officer and the qualified manager.	
	Second copy of the Live Scan form signed by the Live Scan operator. (The Bureau recommends that you use the Live Scan fingerprinting process when submitting fingerprints to DOJ and FBI)	
	Request for Authorization of Business Name (Form 31A-12)	
	Corporation Applicants Only: endorsed Articles of Incorporation or the Statement and Designation by a Foreign Corporation <i>if already filed</i> with the Secretary of State.	
	<u>,                                     </u>	Total Fee \$
QUAL	IFIED MANAGER for: ALARM COMPANY OPERATOR or REPOSSESS	ION AGENCY
	Application for License (Form 31A-4)	Fee \$
	Personal Identification Form (Form 31A-9) One form and two photographs for each owner, partner, corporate officer and the qualified manager.	
	Second copy of the Live Scan form signed by the Live Scan operator.  (The Bureau recommends that you use the Live Scan fingerprinting process when submitting fingerprints to DOJ and FBI)	

	Certificate in Support of Experience (Form 31A-8) For qualified manager only: One form from each person who is certifying the required work experience.	Total Fee \$
PRIV	ATE INVESTIGATOR / PRIVATE PATROL OPERATOR	
	Application for License (Form 31A-4)	Fee \$
	Personal Identification Form (Form 31A-9)  One form and two photographs for each owner, partner, corporate officer and the qualified manager.	
	Second copy of the Live Scan form signed by the Live Scan operator. (The Bureau recommends that you use the Live Scan fingerprinting process when submitting fingerprints to DOJ and FBI)	
	Certificate in Support of Experience (Form 31A-8) For qualified manager only: One form from each person who is certifying the required work experience.	
	Request for Authorization of Business Name (Form 31A-12)	
	Corporation applicants only: endorsed Articles of Incorporation or the Statement and Designation by a Foreign Corporation <i>if already filed</i> with the Secretary of State.	
		Total Fee \$
LOCK	SMITH COMPANY LICENSE	
	Application for License (Form 31A-4)	Fee \$
	Personal Identification Form (Form 31A-9)  One form and two photographs for each owner, partner, corporate officer and the qualified manager.	
	Second copy of the Live Scan form signed by the Live Scan operator. (The Bureau recommends that you use the Live Scan fingerprinting process when submitting fingerprints to DOJ and FBI)	
	Request for Authorization of Business Name (Form 31A-12)	
	Corporation applicants only: endorsed Articles of Incorporation or the Statement and Designation by a Foreign Corporation <i>if already filed</i> with the Secretary of State.	
		Total Fee \$



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# APPLICATION FOR LICENSE

1 ype of Lice	ense Applied for:					
	ALARM COMPANY OPER	RATOR		LOCKSMIT	H COMPANY	
	PRIVATE INVESTIGATO	R		PRIVATE P	ATROL OPERATOR	
	REPOSSESSION AGENCY	7				
Professions Co	on is requested pursuant to sections 698 ode and will be used to determine eligibiting if not provided, the application may be	lity for licensure. All inforn	iness and mation is	D C	Department Use Only	
If the qualified	d manager has already passed the Bureau ager, you may submit the licensing fee a	examination and is still elig	gible to be a	No.		
Otherwise do not submit the licensing fee at this time, except for locksmith and repossession applicants. Licensing fees for locksmith and repossession agencies are to be submitted with this application. (See Schedule of Fees.)						
	ion and/or license fee shall not be re	funded.				
Please type or	r print clearly.					
	Business Name					
2. Business A	Address – Number and Street	City		State	Zip Code	_
3. Qualified N	Manager's Full Name (or person who	will be in active charge of t	the business for l	ocksmiths)		_
4. Qualified N	Manager License Number (if licensed)	5. Telep	phone – Business	]	Residence	_
6 Type of Br	isiness Organization	(	)		. )	
o. Type of Bu	Individual	□ Partnership		□ C	orporation	
	Individual	r				
S List the name	Individual  / / / / - / / / - / / / / ocial Security No. (Individual Owners	ship Only) cer of the business and give	their position. Fo	/ / / / - / . FEIN (Partnerslor corporations lis	ip Ownership Only) t chief executive officer, secretary, chief	
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SIGNATURES REQUIRED: Individuals whose names appear in item 3 and 6.

Per California Civil Code, Section 1798 (information Practices Act), the chief of the Bureau is responsible for maintaining the information in this application. This information may be transferred to other governmental and enforcement agencies. Individuals have the right to review the records maintained on them by the agencies, unless the records are exempt by Section 1798.40 of the Civil Code.

31A-4 (Rev. 11/2004)



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#### PERSONAL IDENTIFICATION FORM

Each person listed on the Application for License (Form 3	31 A-4) as an owner	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	DEPARTMENT USE O	NLY
partner, corporate officer, and manager/qualified manager complete and submit this form. This form is also to be co officer or manager/qualified manager change after license officer includes the chief executive officer, secretary, chie other officer who will be active in the business.	r of the business must empleted for any corporate e is issued. A corporate	Prefix		
This form must be accompanied by a Live Scan form sign two photographs, taken within the past year that are 1 $\frac{1}{2}$ " passport quality.		Iss Exp		
Disclosure of your Social Security Number is mandatory. and Professions Code Public Law 94-455 [42 USCA 405(be used exclusively for tax enforcement purposes, for purp 17520 of the Family Code, or for verification of licensure where licensure is reciprocal with the requesting state. If which may assess a \$100 penalty against you.  This information is requested pursuant to California Busin 7503.3, 7503.4, 7525, 7521.1, 7582.6, 7582.19, 7593.1, 7: licensure. All information is necessary, and if not provide	(c)(2)(C)] authorizes collection of you poses of compliance with any judgem or examination status by a licensing of you fail to disclose your Social Securioness and Professions Code sections 48 593.2, 7593.3, 7593.4 and Labor Code	ent or order for examination ity number, y 0, 6980.18, 6	for family support in accordance entity which utilizes a nation will be reported to the Fig. 980.19, 6980.20, 6980.21, 7	ance with Section cional examination and ranchise Tax Board, 7503.1, 7503.2,
Please type or print clearly  1. This application is for:  □ A New License	2. The type of license is:  ☐ Alarm Company Operator		3. Name of Manager/Qu (Print)	ualified Manger
A change in an existing license:  ☐ Officer ☐ Manager	<ul> <li>□ Locksmith Company</li> <li>□ Private Investigator</li> <li>□ Private Patrol Operator</li> <li>□ Repossession Agency</li> </ul>			
4. Business Name		5. 1	License Number (if License	(d)
6. Name (No Initials) Last Firs	st Middle	7. 5	Social Security Number (Ma	andatory)
8. Residence Address – Number and Street	City		State	Zip Code
9. Telephone Number Residence ( ) Business (	)	0. Date of Bi	irth (Mo/Day/Yr)	
11. YOUR POSITION WITH BUSINESS: (Check all that apply  ☐ OWNER ☐ QUALIFIED M  ☐ PARTNER ☐ OFFICER		IELD		
<ol> <li>Have you ever applied for or received a license or regi Professional and Vocational Standards, Bureau of Priv the Bureau of Collection and Investigative Services, o</li> </ol>	vate Investigators and Adjusters, the C	Collection Ag	ency Licensing Bureau,	YES □ NO □
13. Have you or any partnership or corporation of which y by any state, territory, or governmental agency?	ou were a member or officer had any	license denie	d, suspended or revoked	YES □ NO □
14. Have you ever been arrested and convicted of any of This item includes misdemeanors and felonies regardinor traffic violations resulting in a fine of \$499 of Section 1203.4 of the Penal Code MUST be disclosed.	ardless of the length of time which he or less do not need to be disclosed.	as lapsed sir		YES □ NO □
15. Have you ever used a name other than your present le		Yl	ES 🗆 NO 🗆	

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including dates, names used, license numbers, reasons, convictions, etc.

IMPORTANT:

If you answered "YES" to any of the preceding questions, attach a supplementary statement giving a complete and detailed explanation,

16. EMPLOYMENT HISTORY: Your past five-year employment history must be shown. Any lapse of employment during those five years must be explained. List most recent experience first. Qualified managers must list ALL qualifying experience and attach completed Certificate in Support of Experience forms for any experience used to qualify for the license examination. If additional space is needed, attach a separate sheet. TELEPHONE NUMBER DUTIES PERFORMED: NAME OF EMPLOYER ADDRESS: NUMBER STREET CITY STATE ZIP CODE YOUR POSITION TITLE SUPERVISOR'S NAME DATES EMPLOYED (Month/Day/Year) TOTAL NUMBER OF HOURS WORKED From: NAME OF EMPLOYER TELEPHONE NUMBER DUTIES PERFORMED: ADDRESS: NUMBER STREET CITY STATE ZIP CODE SUPERVISOR'S NAME YOUR POSITION TITLE DATES EMPLOYED (Month/Day/Year) TOTAL NUMBER OF HOURS WORKED From: DUTIES PERFORMED: NAME OF EMPLOYER TELEPHONE NUMBER ADDRESS: NUMBER STREET CITY STATE ZIP CODE YOUR POSITION TITLE SUPERVISOR'S NAME DATES EMPLOYED (Month/Day/Year) TOTAL NUMBER OF HOURS WORKED 17. List your residence addresses for the past five years. Give the most recent first, using additional sheet if necessary. NUMBER AND STREET CITY STATE ZIP CODE FROM TO ATTENTION - READ THE FOLLOWING PARAGRAPH CAREFULLY BEFORE SIGNING THIS FORM I declare under penalty of perjury, under the laws of the State of California, that all information contained on this Personal Identification Form and any accompanying documents is true and correct, with full knowledge that all statements made in this application are subject to investigation and that any false or dishonest answer to any question may be grounds for denial or subsequent revocation of license. SIGNATURE DATE Per California Civil Code section 1798.17 (Information Practices Act), the chief of the Bureau is responsible for maintaining the information in this application. This information may be transferred to other governmental and enforcement agencies. Individuals have the right to review the records maintained on them by the agencies, unless the records are exempt by section 1798.40 of the Civil Code.

Attach two photographs taken within the past year Each one size 1 ½" x 2"

	FOR DEPARTMENT USE ONLY	
EXP		
FP 1		
FP 2		

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# REQUEST FOR AUTHORIZATION OF BUSINESS NAME

Any name under which you intend to do business, including your own name, must be submitted to the Bureau for approval pursuant to Business and Professions Code sections 6980.17, 7503, 7532, 7582.17 and 7593 (see reverse side for further explanation). A Request for Authorization of Business Name form will not be accepted prior to application for license. Business may not be conducted under a fictitious or other business name unless written authorization is received from the Bureau. Any advertisement must contain the *exact* business name as approved by the Bureau.

The use of a fictitious business name is subject to the provisions of Business and Professions Code Chapter 5 (commencing with Section 17900) of Part 3 of Division 7. This Chapter defines fictitious name and contains provisions regarding use and requirement for filing a statement with the local county clerk.

1. 	Application for:  Approval of business name for new license application Change in business name of licensed business (license Additional fictitious name(s)		EQ	UIRED	
2.	Type of License				
	Alarm Company Operator (No Fee Required)			Locksmith Company (	No Fee Required)
	Private Investigator	Γ		Private Patrol Operator	
	Repossession Agency (No Fee Required)				
3.	Name of Qualified Manager				
4.	*Physical Business – Number and Street	City		State	Zip Code
5.	Telephone Number Residence ( )			Business ( )	
6.	List proposed business names in the order of preference. A five choices are preferable. If the first name listed is approve If initials are to be used as part of the name, you must  The use of the following words will not be approved from the content of the second sec	ved, additional na explain what the	mes y sta	s will not be considered. Oth and for.	ner criteria for name approval:
	<ul> <li>The following words or initials will not be approved a fictitious or business name: U.S., United States, Feder</li> </ul>			Division	n Use Only
	Bureau, Police, Task Force, Community, County.	ai, State,		Approved	Disapproved
1.					
3					
4					
5					
If t	CERTIFICATION:  ype of license is individual, the owner must sign.  ype of license is a partnership, all partners must sign.  ype of license is a corporation, a responsible corporate office  I certify under penalty of perjury under the la	_	of C	alifornia that the foregoing i	s true and correct.
Sio	nature	Title			Date
_					
_	nature				
Sig	nature	Title			Date
Sig	nature	Title			Date
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#### Private Investigator, Private Patrol Operator: Business and Professions Code sections 7532 and 7582.17 states in part:

The Bureau shall not authorize the use of a fictitious or other business name which is so similar to that of a public office or agency of that used by another licensee that the public may be confused or misled thereby.

#### Alarm Company Operator: Business and Professions Code section 7593 states in part:

No license shall be issued in any fictitious name which may be confused with or is similar to any federal, state, county, or municipal governmental function or agency or to any law enforcement agency, or in any name which may tend to describe any business function or enterprise not actually engaged in by the applicant.

#### Repossession Agency: Business and Professions Code section 7503 states in part:

No licensee shall be issued in any fictitious name which may be confused with or which is similar to any federal, state, county, or municipal governmental function or agency, or in any name which may tend to describe any business function or enterprise not actually engaged in by the applicant, or in any name which is the same as or so similar to that of any existing licensee as would tend to deceive the public, or in any name which would otherwise tend to be deceptive or misleading.

#### Locksmith Company: Business and Professions Code section 6980.17(c) states:

No license shall be issued in any fictitious name which may be confused with, or which is similar to any federal, state, county, or municipal governmental function or agency, or in any name which may tend to describe any business function or enterprise not actually engaged in by the applicant.

Business and Professions Code section 6980.17(d) states: No license shall be issued in any fictitious name that is misleading or would constitute false advertising.

<sup>\*</sup>Do not list a post office box or the address of a mailbox service as your address of record unless mail delivery to the physical location of the business is not possible.



Application for Qualified Manager:

# BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000 www.dca.ca.gov/bsis



# APPLICATION FOR QUALIFICATION CERTIFICATE

☐ ALARM COMPANY OPERATOR	REPOSSESSION AG	ENCY			DEPAF	RTMENT	Γ USE O	NLY			
This form is to be completed by the individua manager for a repossession agency or alarm c allows you to act as qualified manager for a li place of a company license.	ompany. If granted, a	certificate	Prefix No.		<u> </u>						
This form must be accompanied by a Live Sca			NO.								
and two photographs, taken within the past ye passport quality.	ear that are 1 ½" x 2" i	n size and of	Iss								
The Application for Qualification Certifica	te fee shall not be re	funded.	Exp								
Disclosure of your Social Security number is and Professions Code Public Law 94-455 [42 number will be used exclusively for tax enfor accordance with Section 17520 of the Family utilizes a national examination and where lice will be reported to the Franchise Tax Board, v. This information is requested pursuant to Caliand will be used to determine eligibility for lice	USCA 405(c)(2)(C)] cement purposes, for p Code, or for verificationsure is reciprocal with which may assess a \$1 difornia Business and P	authorizes collection of purposes of compliance ion of licensure or exa th the requesting state. 00 penalty against you Professions Code section	e with any mination s If you fa a. ons 480, 75	y judgemostatus by il to disc	ent or a licer lose y	order for the state of the stat	for fam or exam cial Sec ad Labo	ily sup ination curity r	port in entity number	which , you	
Please type or print clearly											
1. NAME: LAST	FIRST	MIDDLE		2. S	OCIAL	SECUR	ITY NU	MBER (	MANDA	TORY):	
3. RESIDENCE ADDRESS: NUMB	ER AND STREET	CITY			STAT	ГЕ		ZIP C	ODE		_
4. TELEPHONE NUMBER:				5. E	DATE C	F BIRTI	H (Mon	th/Day/	Year):		_
Residence ( )	Business (	)									
6. BUSINESS NAME:				7. B	BUSINE	ESS LICE	ENSE NU	JMBER (	(If Licer	nsed):	
8. BUSINESS ADDRESS: NUMB	ER AND STREET	CITY			STA	ГЕ		ZIP C	ODE		
□ PARTNER □ OFFICER	D MANAGER OFI	FICE HELD									
<ol> <li>Have you ever applied for or received a license Professional and Vocational Standards, Bureau the Bureau of Collection and Investigative Serv</li> </ol>	of Private Investigators	and Adjusters, the Collec	tion Agency			eau,		ES IO			
11. Have you or any partnership or corporation of v revoked by any state, territory, or governmental		er or officer had any licen	se denied, s	suspended	or			ES IO			
12. Have you ever been arrested and convicted of a This item includes misdemeanors and felonies minor traffic violations resulting in a fine of \$4	egardless of the length o	of time which has lapsed s						ES IO			
1203.4 of the Penal Code MUST be disclosed.	cont local nema?		YES 🗆		NO	П					
13. Have you ever used a name other than your pre							1 .	1			_
IMPORTANT: If you answered "YES" to an detailed explanation, including			•		_	g a cor	nplete a	and			

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14. EMPLOYMENT HISTORY: Your past five-year employment history must be shown. Any lapse of employment during those five years must be explained. List most recent experience first. Qualified managers must list ALL qualifying experience and attach completed Certificate in Support of Experience forms for any experience used to qualify for the license examination. If additional space is needed, attach a separate sheet. TELEPHONE NUMBER NAME OF EMPLOYER DUTIES PERFORMED: ADDRESS: NUMBER STREET CITY STATE ZIP CODE YOUR POSITION TITLE SUPERVISOR'S NAME TELEPHONE NUMBER DUTIES PERFORMED: NAME OF EMPLOYER ADDRESS: NUMBER STREET CITY STATE ZIP CODE YOUR POSITION TITLE SUPERVISOR'S NAME NAME OF EMPLOYER TELEPHONE NUMBER **DUTIES PERFORMED:** ) ADDRESS: NUMBER STREET STATE ZIP CODE CITY YOUR POSITION TITLE SUPERVISOR'S NAME 15. List your residence addresses for the past five years. Give the most recent first, using additional sheet if necessary. NUMBER AND STREET CITY **STATE** ZIP CODE **FROM** TO ATTENTION - READ THE FOLLOWING PARAGRAPH CAREFULLY BEFORE SIGNING THIS FORM I declare under penalty of perjury, under the laws of the State of California, that all information contained on this Application for Qualification Certificate form and any accompanying documents is true and correct, with full knowledge that all statements made in this application are subject to investigation and that any false or dishonest answer to any question may be grounds for denial or subsequent revocation of license. SIGNATURE DATE Per California Civil Code, Section 1798.17 (Information Practices Act), the Chief of the Bureau is responsible for maintaining the information in this application. This information may be transferred to other governmental and enforcement agencies. Individuals have the right to review the records maintained on them by the agencies, unless the records are exempt by Section 1798.40 of the Civil Code. FOR DEPARTMENT USE ONLY Attach two photographs taken within the past year Each one size 1 1/2" x 2"



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## CERTIFICATE IN SUPPORT OF EXPERIENCE

The information on this form is used to determine experience qualifications of applicants for licensure and is requested pursuant to Business and Professions Code sections 7504, 7541, 7582.7, 7583.1, and 7599. One form must be completed by each person (declarant) who is certifying the applicant's experience. The declarant section of the form must be completed by someone other than the applicant who has knowledge of the work experience claimed by the applicant. Use a separate form for each employer.

THIS SECTION TO BE COMPLETED BY THE APPLICANT						
TYPE OF LICENSE APPLIED FOR:  ☐ PRIVATE INVESTIGATOR  ☐ ALARM COMPANY			☐ REPOSSESSION AGEN QUALIFIED MANAGEI			
	ATE PATROL OPER	ATOR				
1. NAME OF APPLICANT		CYPRY	OTTLETTS.	gra goar		
2. RESIDENCE ADDRESS OF APPLICANT: NUMBER AND STRE	EI	CITY	STATE	ZIP CODE		
3. APPLICANT'S TELEPHONE NUMBER						
Residence ( )	Business (	)				
4. NAME OF EMPLOYER FROM WHOM APPLICANT ACQUIRED EX	KPERIENCE		5. NAME OF IMMEDIATE SUPE	ERVISOR		
6. ADDRESS OF ABOVE EMPLOYER: STREET	CITY STATE	ZIP CODE	7. EMPLOYER'S BUSINESS TEI	LEPHONE NUMBER		
THIS SECTION TO BE COMPLETED BY THE DECLARANT  The declarant is the person who certifies or attests to the applicant's experience. The information given is important to the applicant since it may help that person qualify for a state license. It is also important to the Bureau of Security and Investigative Services which uses it to determine if the applicant meets the experience requirements for a state license.  Please complete this form and return it to the applicant. Incomplete or inaccurate forms may be returned and/or may prevent or delay the applicant from qualifying for licensure. A Bureau representative may contact you by telephone or letter to verify statements or to get additional information regarding the applicant's experience qualifications. One year of experience is considered to be a minimum of 2,000 hours of compensated time for the specific license filed.  The applicant may have several declarants; you may be certifying only part of the experience required. The total time needed for each type of license is: PRIVATE INVESTIGATOR, 6,000 hours; ALARM COMPANY QUALIFIED MANAGER, 4,000 hours; PRIVATE PATROL OPERATOR, 2,000 hours; REPOSSESSION AGENCY QUALIFIED MANAGER, 4,000 hours of experience in this state within the last five years.						
9. ADDRESS OF DECLARANT: NUMBER AND STRE	ET	CITY	STATE	ZIP CODE		
10. DECLARANT'S TELEPHONE NUMBER  Residence ( ) Business ( 12. NAME OF DECLARANT'S EMPLOYER	)	11. DECLARAN	NT'S LICENSE NUMBER IF LICENS	ED WITH THIS BUREAU		
13. ADDRESS OF DECLARANT'S EMPLOYER: NUMBER AND STR	EET C	ITY	STATE	ZIP CODE		

CONTINUED ON OTHER SIDE

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□ 14. DECLARANT'S RELATIONSHIP TO APPLICAN     □ PRESENT EMPLOYER    □ FOR     □ OTHER (Give full explanation in Additi	RMER EMPLOYER	☐ PRESENT SUPERVISOR	☐ FORMER SUPERVISOR
15. DECLARANT HAS PERSONALLY KNOWN APPLICANT FOR: YEARS	MONTHS	16. APPLICANT EMPLOYED BY EMPLO NAMED IN BOX NUMBER (4) FOR:	OYER YEARS MONTHS
17. Describe in detail the employment duties performing the types of duties listed in the			se indicate the percentage of time
POSITION TITLE		TOTAL HOURS ACCUMULATED	PERCENTAGE OF TIME (%)
EXACT DATES OF EMPLOYMENT (Include Month,	Day, and Year)		Investigation
FROM:	TO:		Guard Patrol
DESCRIPTION OF DUTIES			Alarm
			Repossession
			Office: (Explain)
			Other: (Explain)
			Please use the space in Additional Comments for explanation
			IS/WAS APPLICANT:
			On Payroll? Yes $\square$ No $\square$
			Subcontractor? Yes □ No □
			Other (Please explain below in Additional
			Comments)  Full-time  Part-time
			If Part-time,
			number of hours worked per Week or Month
ADDITIONAL COMMENTS:			
Ear Drivete Investigators Only DI EASE NO	OTE.		
For Private Investigators Only PLEASE NO Only an employer or his or her designated a		stigative experience obtained by the ap	oplicant.
Per California Civil Code, section 1798.17 (application. This information may be transformation maintained on them by the agencies, unless	ferred to other governmen	tal and enforcement agencies. Individ	
The undersigned hereby declares under pen- correct.	alty of perjury, under the l	aws of the State of California, that all	statements contained herein are true and
SIGNATURE OF DECLARANT	TITLE		DATE

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P.O. Box 989002 West Sacramento, CA 95798-9002 (916) 322-4000 www.dca.ca.gov/bsis



#### INFORMATION COLLECTION, ACCESS AND DISCLOSURE

The information you provide on this application is maintained by the Chief of the Bureau of Security and Investigative Services, Department of Consumer Affairs, 2420 Del Paso Road, Suite 270, Sacramento, CA 95834, (916) 322-4000. The information is requested pursuant to Business and Professions Code sections 6980.17, 6980.18, 6980.19, 6980.20, 6980.21, 7503, 7503.1, 7503.2, 7503.3, 7503.4, 7506.5, 7507.1, 7525, 7525.1, 7533, 7533.5, 7582.6, 7582.19, 7583.9, 7593, 7593.1, 7593.2, 7593.3, 7593.4, 7598.6, 7599.23; Labor Code section 432.7; and/or Title 16, California Code of Regulation section 606.

It is mandatory that you provide all information requested. Omission of any item of required information will result in the application being rejected as incomplete.

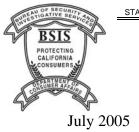
Disclosure of your Social Security number is mandatory. Section 30 of the Business and Professions Code and Public Law 94-455[42 USCA §405(c)(2)(C)] authorize collection of your Social Security number. Your Social Security number will be used exclusively for tax enforcement purposes, for purposes of compliance with any judgment or order for family support in accordance with Section 17520 of the Family Code, or for verification of licensure or examination status by a licensing or examination entity which uses a national examination and where licensure is reciprocal with the requesting state. If you fail to disclose your Social Security number, you will be reported to the Franchise Tax Board, which may assess a \$100 penalty against you.

Your completed application becomes the property of the Bureau and will be used by authorized personnel to determine your eligibility for a license, registration or permit. Information on your application may be transferred to other governmental or law enforcement agencies. Pursuant to the California Public Records Act (Gov. Code §6250 et seq.) and the Information Practices Act (Civ. Code §1798.61), the names and addresses of persons possessing a license or registration may be disclosed by the department unless otherwise specifically exempt from disclosure under the law. **Consequently, the personal name and address information entered on the attached form(s) may become public information subject to disclosure.** However, if requested, a personal residence address disclosed in a repossession agency application shall be maintained confidential pursuant to Business and Professions Code section 7503. The residential address of a registered repossessor employee is maintained confidential pursuant to Business and Professions Code section 7506.5.

You have the right to review the records maintained on you by the Bureau or department unless the records are exempt by Section 1798.40 of the Civil Code. You may gain access to the information by contacting the Bureau at the above address.

The Unruh Civil Rights Act and other state laws contain prohibitions against gender-based pricing practices. Prices must be based on factors such as the difficulty of treatment or service, and not on the gender of the customer. Violators of these laws may be required to pay damages of a minimum of \$1,000 for each violation as specified in Section 52 of the Civil Code. [Statutes 1994, chapter 535 (SB 1288)].

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# **COMPANY FEE SCHEDULE**

Fingerprint processing fees are set by the Department of Justice(DOJ) and Federal Bureau of Investigation (FBI).

## APPLICATION AND FINGERPRINT PROCESSING FEES ARE NON-REFUNDABLE

	_
ALARM COMPANY (Live Scan)	
Application Fee	\$35
DOJ Fingerprint Processing Fee (\$32.00 paid at Live Scan site)	400
FBI Fingerprint Processing Fee (\$24.00 paid at a Live Scan site)	
TOTAL	\$35
	100
License Fee (Payable after you have passed exam)	280
Renewal Fee (Payable every two years)	335
Additional Delinquent (postmarked after expiration date) or Reinstatement Fee	167.50
ALARM COMPANY QUALIFIED MANAGER (Live Scan)	
Application/Examination Fee	\$105
DOJ Fingerprint Processing Fee (\$32.00 paid at Live Scan site)	
FBI Fingerprint Processing Fee (\$24.00 paid at Live Scan site)	
TOTAL	\$105
Renewal Fee (Fee payable every two years)	120
Additional Delinquent (postmarked after expiration date) or Reinstatement Fee	60
Re-examination Fee	165
ALARM COMPANY BRANCH OFFICE	
Branch Office Fee	\$35
Renewal Fee	35
LOCKSMITH COMPANY	
Application Fee	\$30
License Fee	45
DOJ Fingerprint Processing Fee (\$32.00 paid at Live Scan site)	
FBI Fingerprint Processing Fee (\$24.00 paid at Live Scan site)	
TOTAL	\$75
Renewal Fee (Fee payable every two years)	\$45
Additional Delinquent (postmarked after expiration date) or Reinstatement Fee	25
LOCKSMITH COMPANY BRANCH OFFICE	
Branch Office Fee	\$35
Renewal Fee	35



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PRIVATE INVESTIGATOR	
Application/Examination Fee	\$50
DOJ Fingerprint Processing Fee (\$32.00 paid at Live Scan site)	
FBI Fingerprint Processing Fee (\$24.00 paid at Live Scan site)	
TOTAL	\$50
License Fee (Fee payable after you have passed exam)	\$175
Renewal Fee (Fee payable every two years)	125
Re-examination Fee	15
Additional Delinquent (postmarked after expiration date) or Reinstatement Fee	62.50
PRIVATE INVESTIGATOR BRANCH OFFICE	
Application Fee	\$30
Renewal Fee	30
REPOSSESSION AGENCY	
License Fee	\$825
DOJ Fingerprint Processing Fee (\$32.00 paid at Live Scan site)	
FBI Fingerprint Processing Fee (\$24.00 paid at Live Scan site)	
TOTAL	\$825
	75-5
Renewal Fee (Fee payable every two years)	\$715
Additional Delinquent (postmarked after expiration date) or Reinstatement Fee	357.50
The state of the s	007100
REPOSSESSION QUALIFIED MANAGER	
Application/Examination Fee	\$325
DOJ Fingerprint Processing Fee (\$32.00 paid at Live Scan site)	70-0
FBI Fingerprint Processing Fee (\$24.00 paid at Live Scan site)	
TOTAL	\$325
	4020
Renewal Fee (Fee payable every two years)	\$450
Re-examination Fee	30
Additional Delinquent (postmarked after expiration date) or Reinstatement Fee	225
Productional Benniquent (postunarica arter expiration date) of reinstatement rec	223
PRIVATE PATROL OPERATOR	
Application/Examination Fee	\$500
DOJ Fingerprint Processing Fee (\$32.00 paid at Live Scan site)	Ψ500
FBI Fingerprint Processing Fee (\$24.00 paid at Live Scan site)	
TOTAL	\$500
TOTAL	Ψ500
License Fee (Fee payable after you have passed exam)	\$700
Renewal Fee (Fee payable every two years)	700
Additional Delinquent (postmarked after expiration date) or Reinstatement Fee	225
Re-examination Fee	40
NC-CAMILITATION PCC	40
PRIVATE PATROL OPERATOR BRANCH OFFICE	
	\$250
Application Fee Renewal Fee	\$250
KUICWAI FUU	75